

Ocala, Florida
August 27, 2005

Dear Mr. Bowles,

Your company's re-roofing of my house was recently completed and my wife and I are very satisfied with the result. We are convinced that we have an excellent roof replacement.

When the job started, Mike the crew chief, introduced himself and discussed the job with me. I pointed out areas that I had concerns about and he told me how they would be effectively dealt with. As I watched the new roof being put on, I was very satisfied with the work that I saw being done. I give Mike a lot of the credit for the excellent outcome of the job. The entire crew working on the job was friendly and courteous.

In addition to Mike's excellent performance, I want to mention that Keith, your sales representative, was helpful in many ways, including pointing out items to include in the contract that I had not considered before.

I will certainly recommend your company to anyone that I may encounter who is looking for a roofing contractor.

Sincerely,


John Moore